

NÁLLELY MARTÍNEZ-ALMONTE

UX/UI Designer

+17873247412 @ nallxly@gmail.com www.linkedin.com/in/nallely-mar-alm New York & Puerto Rico

EXPERIENCE

Product Designer

Freelance

- 08/2024 - Present Location
- Conducted user research, usability testing, and competitive analysis to inform design decisions.
- Designed wireframes, prototypes, and high-fidelity UI using Figma and Canva.
- Delivered accessible, user-centered designs while managing multiple projects efficiently.

Bilingual Customer Service

Sherwin-Williams

- 09/2024 - Present New York, United States
- Assisted diverse customers with product selection and technical support in English and Spanish.
- Managed sales transactions, inventory, and store operations efficiently.
- Provided excellent customer service by addressing inquiries and resolving issues promptly.

Teaching Practice Internship

Field experiences & internships

- 01/2023 - 05/2023 Bayamón, PR 300
- Teaching Practice Internship
- Create and deliver engaging lessons
- Design and implement educational plans with various topics, modified for students with specific learning disabilities

Customer Service

CVS Pharmacy

- 11/2022 - 11/2022 San Juan, PR
- Provide exceptional customer service, offering my availability to serve all customers
- Make transactions and returns at the cash register, ensuring an orderly flow of transactions
- Receive and prepare merchandise for sale, placing them on the shelves in an orderly manner

EDUCATION

MS in Information Experience Design

Pratt Institute

08/2024 Manhattan, New York, USA

BA inn Special Education, minor in Deaf Studies

University of Puerto Rico

08/2018 - 06/2023 Río Piedras Campus, PR

SUMMARY

UX/UI student and freelancer, looking to apply skills in new projects/companies

TRAINING / COURSES

UX/UI Design Bootcamp Certification

Ironhack

LANGUAGES

Spanish Native

English Native

American Sign Language Proficient

Portuguese Intermediate

SKILLS

- HTML Canva Experience Design
- Figma Photoshop Portuguese
- UX UI Research Prototyping
- IA Adobe Collaboration
- Wireframing Photoshop
- Illustrator CSS

FIND ME ONLINE

in LinkedIn
www.linkedin.com/in/nallely-mar-alm

Portfolio
https://designedbynallely.com